

West Bengal: Details of marks obtained for implementation

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
1	1	Mandate online filing of single integrated return and applicable payments under all Labour Laws	Y	0.5	Y	0.3409
2	2	Introduce a provision for self-certification /third party certification for boilers during use u/s 34(3) of the Boilers Act, 1923, by persons having requisite qualification and experience	Y	1.0	N	0.0000
3	3	Introduce a provision for issuing Factory License and all subsequent renewals with validity of 10 years or more	Y	1.0	N	0.0000
4	4	Eliminate the requirement of inspection prior to registration under the Shops and Establishment Act and ensure that the registration is granted within one day from the date of application	Y	1.0	N	0.0000
5	5	Publish information about the procedure and comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
6	6	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
7	7	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.3254
8	8	Ensure that the system allows the user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.3810
9	9	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
10	10	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
11	11	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
12	12	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.2778

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13	13	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.1667
14	14	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
15	15	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
16	16	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
17	17	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.4167
18	18	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.5000
19	19	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
20	20	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
21	21	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
22	22	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
23	23	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000
24	24	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
25	25	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000

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26	26	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
27	27	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
28	28	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000
29	29	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
30	30	Publish information about the procedure and a comprehensive list of documents that on the Department's web site	Y	1.0	N	0.0000
31	31	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
32	32	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
33	33	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000
34	34	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
35	35	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
36	36	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
37	37	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.2778

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38	38	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.5000
39	39	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
40	40	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
41	41	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
42	42	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.4722
43	43	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.5000
44	44	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
45	45	Publish information about the procedure and a comprehensive list of documents on the Department's web site	Y	1.0	N	0.0000
46	46	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
47	47	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
48	48	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000
49	49	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
50	50	Publish information on about the procedure and a comprehensive list of documents that on the Department's web site	Y	1.0	N	0.0000

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51	51	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
52	52	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
53	53	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000
54	54	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
55	55	Establish a specialized division/bench under the High Court to hear commercial disputes	Y	1.0	N	0.0000
56	56	Establish specialized commercial courts (in major towns/cluster of district so as to cover the whole State) to hear and resolve the commercial disputes	Y	1.0	N	0.0000
57	57	Ensure at least 90% of the vacancies in specialized Commercial courts been filled up	Y	1.0	N	0.0000
58	58	Ensure that the time standards for commercial disputes are adhered for the following key court events: i. First hearing; ii. Filing of the statement of defense; iii. Completion of the evidence period; iv. Filing of testimony by expert; and v. Submission of the final judgment	NA	0.0	N	0.0000
59	59	Limit the maximum number of adjournments that can be granted in commercial disputes	NA	0.0	N	0.0000
60	60	Limit the adjournments to unforeseen and exceptional circumstances	NA	0.0	N	0.0000
61	61	Merge payment of court fees and process fees into a single transaction/procedure	Y	0.5	Y	0.3333
62	62	Publish model commercial contract templates in public domain in downloadable and editable format along with instructions to use them	Y	1.0	N	0.0000
63	63	Design and implement a system that allows e-filing for commercial disputes in Commercial courts	Y	0.5	Y	0.1667

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64	64	Design and implement a system that allows issuance of e-summons for commercial disputes in Commercial courts	Y	0.5	Y	0.3333
65	65	Design and implement a system that allows publishing of e-cause lists for commercial disputes in Commercial courts	Y	0.5	Y	0.5000
66	66	Design and implement a system that allows e-payment of court fees and process fees for Commercial disputes in Commercial courts	Y	0.5	Y	0.5000
67	67	Design and implement a system that allows issuance of digitally signed court orders in Commercial courts	Y	0.5	Y	0.3333
68	68	Digitize land transaction deeds of last 2 years at all sub-registrar offices and make the same available on an online system	Y	1.0	N	0.0000
69	69	Digitize land records of last 2 years at all land records offices and publish the updated land records online in public domain	Y	1.0	N	0.0000
70	70	Digitize land records of last 2 years at local municipality office and publish the updated land records online in public domain	Y	1.0	N	0.0000
71	71	Digitize Property tax payment records of last 2 years with a functionality to view balance payments at all local municipality offices and publish the updated records online in public domain	Y	1.0	N	0.0000
72	72	Digitize cadastral maps of all rural areas in the state	Y	1.0	N	0.0000
73	73	Integrate last 2 years data at all sub-registrar offices, all land records offices and all local municipality offices to facilitate property wise mapping of transactions	Y	1.0	N	0.0000
74	74	Ensure that statistics of land disputes is maintained in land record offices and also, ensure to publish list of current disputes in public domain	Y	1.0	N	0.0000
75	75	Integrate all sub-registrar offices with PAN and Aadhar data to create a State level database to verify the accuracy of documents	Y	1.0	N	0.0000
76	76	Integrate land record databases with Judicial database (Revenue) to provide complete picture of current land disputes	Y	1.0	N	0.0000
77	77	Integrate the mutation process with the registration process and allow intimation of mutation as soon as the deed is registered	Y	1.0	N	0.0000
78	78	Publish information about the procedure and a comprehensive list of documents required for property registration on the Department's web site	Y	1.0	N	0.0000

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79	79	Provide model deed templates for sale, gift, lease, mortgage and rent in downloadable and editable format along with instructions to use them	Y	1.0	N	0.0000
80	80	Design and implement a system that allows online application and payment for submission and verification of document and mandate that all applications are submitted online and mandate that all applications are submitted online	Y	0.5	Y	0.2222
81	81	The online system should have the facility of auto calculation of the applicable fee and stamp duty as per the valuation of the property	Y	1.0	N	0.0000
82	82	The online system should have the facility of auto generation of appointment (date and time) on making the required payment online at respective SRO offices	Y	1.0	N	0.0000
83	83	The registration of the transaction deed to be provided to related parties on the same day of appointment	Y	1.0	N	0.0000
84	84	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.1667
85	85	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for document registration and mutation of land	Y	1.0	N	0.0000
86	86	Institutionalize a Central Inspection System responsible for undertaking compliance inspections of the departments concerned	Y	1.0	N	0.0000
87	87	Design and develop an online inspection system for scheduling of inspections	Y	1.0	N	0.0000
88	88	Ensure that the selection of establishments for inspection is done using computerized risk assessment and allocation of inspectors is undertaken under the Central Inspection System	Y	1.0	N	0.0000
89	89	Differentiate compliance inspection requirements based on risk profile (such as High, Medium and Low risk) of industries under all the labour laws	Y	1.0	N	0.0000
90	90	Exempt low risk industries with a history of satisfactory compliance from labour compliance inspections, or allow self-certification in lieu of conducting physical inspections under all the Labour laws	Y	1.0	N	0.0000

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91	91	Mandate synchronized/joint- inspection under all of the following acts:I. Inspection under The Equal Remuneration Act, 1976II. Inspection under The Factories Act, 1948III. Inspection under The Maternity Benefit Act, 1961	Y	0.5	Y	0.3333
92	92	Differentiate compliance inspection requirements based on industry pollution categorization such as Red, Amber(Orange), and Green under all environment/pollution laws	Y	1.0	N	0.0000
93	93	Allow third party certifications instead of Departmental inspections under all the labour and environment/pollution laws for medium risk industries	Y	1.0	N	0.0000
94	94	Exempt Green industries with a history of satisfactory compliance from environmental compliance inspection, or allow self-certification (in lieu of conducting physical inspections)	Y	1.0	N	0.0000
95	100	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
96	101	Design and implement a computerized system for identifying building/area that needs to be inspected based on risk assessment	Y	1.0	N	0.0000
97	102	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
98	103	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3750
99	104	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
100	105	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
101	106	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
102	107	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
103	108	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3333
104	109	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000

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105	110	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	1.0	N	0.0000
106	111	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
107	112	Design and implement a computerized system for identifying building/area that need to be inspected based on risk assessment	Y	1.0	N	0.0000
108	113	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
109	114	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3750
110	115	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
111	116	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
112	117	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
113	118	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
114	119	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.2857
115	120	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
116	121	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.4048
117	122	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
118	123	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
119	124	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
120	125	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3333
121	126	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000

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122	127	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.1667
123	128	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
124	129	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
125	130	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
126	131	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.2955
127	132	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
128	133	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.3409
129	134	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
130	135	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
131	136	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
132	137	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.2805
133	138	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
134	139	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.2683
135	140	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
136	141	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
137	142	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
138	143	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3000

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139	144	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
140	145	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.4000
141	146	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
142	147	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
143	148	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
144	149	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.2727
145	150	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
146	151	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.4091
147	152	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
148	153	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
149	154	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
150	155	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.3182
151	156	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
152	157	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.2955
153	158	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
154	159	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
155	160	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000

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156	161	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.2609
157	162	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
158	163	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.3696
159	164	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
160	165	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
161	166	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
162	167	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.5000
163	168	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
164	169	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.0000
165	170	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
166	171	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Y	1.0	N	0.0000
167	172	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
168	173	Allow establishments to view and download submitted inspection reports of at least past two years	Y	0.5	Y	0.5000
169	174	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
170	175	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	0.5	Y	0.0000
171	406	Publish a well-defined inspection procedure and checklist on department's web site	Y	1.0	N	0.0000
172	407	Design and implement a system for identifying licensees that need to be inspected	Y	1.0	N	0.0000

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173	408	Mandate online submission of inspection report within 48 hours to the Department	Y	1.0	N	0.0000
174	409	Allow licensees to view and download submitted inspection reports of at least past two years	Y	1.0	N	0.0000
175	410	Design and implement a system for computerized allocation of inspectors	Y	1.0	N	0.0000
176	411	Mandate that the same inspector will not inspect the same establishment twice consecutively	Y	1.0	N	0.0000
177	176	Establish a dedicated single window agency as the sole point of contact for setting up a business in State	Y	0.5	Y	0.0000
178	177	Ensure that the single window agency has been set up through a legislation	Y	1.0	N	0.0000
179	178	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for issuing all approvals being provided by single window agency	Y	1.0	N	0.0000
180	179	Define clear timelines mandated through legislation or through notification under the Public Service Delivery Guarantee Act for issuing intent letter, granting sanction and disbursal of applicable incentives as per the industrial/sectoral policy in the State	Y	1.0	N	0.0000
181	180	Design and implement an online single window system with functionality for online application submission, payment and approvals and mandate that all applications are submitted online	Y	0.5	Y	0.0000
182	181	Implement a standardized online Common Application Form (CAF) combining applications of all services wherein common information such as applicant's name, project details, address etc. and common documents are required to be provided only once through single window system	Y	0.5	Y	0.0000
183	182	Ensure 'Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996' is provided as a service through the online single window system facilitating the online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000

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184	183	Ensure 'Registration certificate of Establishment Inter State Migrant Workmen(RE&CS)Act,1979 (License of Contractor Establishment)' is provided as a service through the online single window system facilitating the online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000
185	184	Ensure 'Registration under weights and measures, 1998' is provided as a service through the online single window system facilitating online application, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000
186	185	Ensure 'Consent to establish (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
187	186	Ensure 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
188	187	Ensure 'Authorization under Hazardous Waste Rules' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
189	188	Ensure 'Registration under Shops and Establishments Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
190	189	Ensure 'Permission for engaging contractor for labour' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
191	190	Ensure 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
192	191	Ensure 'Factory building plan approval' (under the Factories Act, 1948) is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
193	192	Ensure 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
194	193	Ensure 'Change of land use' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000
195	195	Ensure 'NOC from Fire Department' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000
196	196	Ensure renewal of 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
197	197	Ensure renewal under 'Shops and Establishments Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	1.0	N	0.0000
198	198	Ensure renewal under 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000
199	199	Ensure renewal under 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)	Y	0.5	Y	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
200	200	Ensure 'electricity connection' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals	Y	0.5	Y	0.0000
201	201	Ensure 'water connection' provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals	Y	0.5	Y	0.0000
202	202	Publish information on the procedure, timelines and a comprehensive list of documents that are required to be submitted for applying for various incentives in the state	Y	1.0	N	0.0000
203	203	Ensure that incentives of all applicable industrial/sectoral policies are applied through a common form without the physical touch points	Y	1.0	N	0.0000
204	204	Mandate that all queries/clarifications related to investor's application are sought once and within 7 days of receiving the application	Y	1.0	N	0.0000
205	205	Ensure that the Single Window System sends out SMS/e-mail notification to the applicant as and when the application is submitted and/or query is raised and/or application is approved/rejected	Y	1.0	N	0.0000
206	206	Ensure that incentives under Industrial/Sectoral Policy are provided as a service through the online single window system (for intent letter, sanction and disbursement) facilitating online application submission and tracking of status and approvals	Y	0.5	Y	0.5000
207	207	Ensure information on land banks for industrial use is publicly available online at one place	Y	1.0	N	0.0000
208	208	Design and implement a GIS system to provide details about the land earmarked for industrial use across the State	Y	1.0	N	0.0000
209	209	Ensure that the GIS system provides details about available infrastructure such as road, water, electrical substation and poles, proximity to National/State highways, Railway lines etc. for all industrial land banks of State	Y	1.0	N	0.0000
210	210	Define objective criteria, applicable for all industrial land, for evaluating land allotment application for industrial use	Y	1.0	N	0.0000
211	211	Publish information about the procedure and a comprehensive list of documents required to be submitted for land allotment on the web site	Y	1.0	N	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
212	212	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for land allotment	Y	1.0	N	0.0000
213	213	Design and implement a land allotment system that allows online application and payment without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	N	0.0	N	0.0000
214	214	Ensure that the system allows users to download the final signed land allotment certificate from the online portal	Y	1.0	N	0.0000
215	215	Allow third parties to easily verify the land allotment certificates in the public domain	Y	1.0	N	0.0000
216	216	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for processing of application for conversion of land/ change in land use (from the date of application) for land outside of industrial parks/IDCs	Y	1.0	N	0.0000
217	217	Enact a comprehensive uniform building code/building by-law applicable to the entire State	Y	1.0	N	0.0000
218	218	Ensure that the uniform building code/building by-law include provisions for risk-based classification of buildings	Y	1.0	N	0.0000
219	219	Ensure that the uniform building code/building by-law includes accreditation programs and clear responsibilities for professionals including architects and engineers engaged in the construction process	Y	1.0	N	0.0000
220	220	Define mandatory qualifications for architects and structural engineers in the uniform building by-law applicable in State	Y	1.0	N	0.0000
221	221	Develop legally valid master plans/zonal plans/land use plans for all urban areas and make it available online in public domain	Y	1.0	N	0.0000
222	222	Establish a dedicated conflict resolution mechanism for land and construction permits	Y	1.0	N	0.0000
223	223	Conduct a survey of all industrial areas of State and create a list of plots with trees and publish online a comprehensive information on type of trees	Y	1.0	N	0.0000
224	224	Publish online the detailed information on applicable replanting requirements for plots with varying tree populations	Y	1.0	N	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
225	225	Allow authorized architects to issue the completion certificate at all urban areas and IDCs, instead of requiring a separate completion certificate to be issued	Y	1.0	N	0.0000
226	226	Implement a system to allow approval based on third party certification (during construction and/or completion stage, as applicable) of structural design and architectural drawings by authorized structural engineers and architects respectively across all urban areas and IDCs	Y	1.0	N	0.0000
227	227	Combine all affidavits & undertakings required to be submitted for obtaining the building plan approval into one affidavit/undertaking	Y	1.0	N	0.0000
228	228	Publish information about the procedure and a comprehensive list of documents including pre-construction and post-construction No Objection Certificates (NOCs), registrations and other mandatory State approvals (prior to plinth and pre - occupancy) on the web site	Y	1.0	N	0.0000
229	229	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation to grant construction permits including all required approvals; pre-construction, during construction and post construction	Y	1.0	N	0.0000
230	230	Mandate that a single, joint site inspection will be carried out by all concerned authorities such as Fire, Sewerage, Electricity, Labour (such as Factory license), Water Department and internal departments responsible for granting construction permits in urban areas and IDCs	Y	0.5	Y	0.3250
231	231	Design and develop an online single window system for granting construction permits with following functionalities:	Y	1.0	N	0.0000
232	232	Define clear timelines mandated through legislation for sanctioning of building permits in 30 days	Y	1.0	N	0.0000
233	233	Stipulate that construction permits are provided within 45 days	Y	1.0	N	0.0000
234	234	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
235	235	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
236	236	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
237	237	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.2708
238	238	Ensure that the system allows user to download the final signed approval certificate from the online portal	Y	0.5	Y	0.3750
239	239	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
240	240	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
241	241	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
242	242	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
243	243	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
244	244	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
245	245	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
246	246	Define clear timelines mandated through legislation for approval of application	Y	1.0	N	0.0000
247	247	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
248	248	Ensure that the system allows users to download the final signed approval certificate from the online portal	Y	1.0	N	0.0000

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249	249	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
250	250	Notify a list of white category industries, which are exempted from taking clearances from State pollution control board	Y	1.0	N	0.0000
251	251	Allow for auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification and ensure that majority of establishments avail this provision	Y	1.0	N	0.0000
252	252	Allow for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification and ensure that majority of establishments avail this provision	Y	0.5	Y	0.0000
253	253	Issue Consent to Operate with a validity period of 5 years or above	Y	1.0	N	0.0000
254	254	Issue Consent to Establish with a validity period of 5 years or above	Y	1.0	N	0.0000
255	255	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
256	256	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
257	257	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.4500
258	258	Ensure that the system allows users to download the final signed approval certificate from the online portal.	Y	0.5	Y	0.3250
259	259	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
260	260	Publish information about the procedure and a comprehensive list of all documents required on the Department's web site	Y	1.0	N	0.0000
261	261	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000

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262	262	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.4667
263	263	Ensure that the system allows users to download the final signed approval certificate from the online portal.	Y	0.5	Y	0.3750
264	264	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
265	265	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
266	266	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
267	267	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	N	0.0	Y	0.0000
268	268	Ensure that the system allows users to download the final signed approval certificate from the online portal.	Y	0.5	Y	0.3750
269	269	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
270	270	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
271	271	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
272	272	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.3333
273	273	Ensure that the system allows users to download the final signed approval certificate from the online portal	Y	0.5	Y	0.3333
274	274	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000

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275	275	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
276	276	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
277	277	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	0.5	Y	0.4444
278	278	Ensure that the system allows users to download the final signed approval certificate from the online portal	Y	0.5	Y	0.3333
279	279	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
280	280	Ensure that DisComs uses automated tools to monitor outages in all Industrial areas of State	Y	1.0	N	0.0000
281	281	Ensure that DisComs uses automated tools for service restoration in all Industrial areas of State	Y	1.0	N	0.0000
282	282	Ensure that the regulator publishes monthly or quarterly the data regarding total duration and frequency of outages online in public domain	Y	1.0	N	0.0000
283	283	Ensure that total outage cap is fixed by regulator for a quarter/year and the Discoms compensates customers for outages that go over the fixed cap	Y	1.0	N	0.0000
284	284	Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle	Y	1.0	N	0.0000
285	285	Reduce the number of documents required for obtaining the electricity connection to only two i.e. proof of ownership/occupancy and authorization document (in case of firm/company)	Y	0.5	Y	0.3000
286	286	Allow third party inspection of internal installations and ensure that majority of establishments avail this provision	Y	0.5	Y	0.4500

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
287	287	Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State and ensure these charges (demand note) is generated through the online system	Y	0.5	Y	0.3000
288	288	Implement a system that allows online application submission, payment and tracking of status without the need for a physical touch point for document submission for new electricity connection and mandate that all applications are submitted online	Y	0.5	Y	0.4333
289	289	Stipulate that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies	Y	1.0	N	0.0000
290	290	Design and develop an online system for granting road cutting permissions in a manner that it allows online application submission, payment, document submission and approvals.	Y	1.0	N	0.0000
291	291	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application for granting 'Right of Way' (RoW) permission	Y	1.0	N	0.0000
292	292	Allow third parties to easily verify the authenticity of electricity connections and respective premise/entity/individual through online system in the public domain	Y	1.0	N	0.0000
293	293	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
294	294	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
295	295	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
296	296	Ensure that the system allows users to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
297	297	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000

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298	298	Publish information about the procedure and a comprehensive list of documents required by all relevant agencies for providing water connection in urban and industrial areas of State on the Department's web site	Y	1.0	N	0.0000
299	299	Define clear timelines mandated through legislation for obtaining water connection by all concerned agencies	Y	1.0	N	0.0000
300	300	Design and implement an integrated system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification from all concerned agencies and mandate that all applications are submitted online	Y	1.0	N	0.0000
301	301	Ensure that users are provided assistance for e-filing at service centers	Y	1.0	N	0.0000
302	302	Establish a helpline providing basic services and assisting users in preparing and filing returns	Y	1.0	N	0.0000
303	303	Mandate that VAT refund payment should directly be paid into organization's account within 60 days	Y	1.0	N	0.0000
304	304	Implement a system for risk based audit related to tax compliance	Y	1.0	N	0.0000
305	305	Introduce a system for advance tax ruling for State level taxes on the lines of Income Tax Act	Y	1.0	N	0.0000
306	320	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
307	321	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
308	322	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
309	323	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
310	324	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000

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311	342	Design and implement a system for online filing of Profession Tax	Y	1.0	N	0.0000
312	348	Design and implement a system for online payment of Profession Tax	Y	1.0	N	0.0000
313	352	Develop and make publicly available a comprehensive checklist, applicable procedure and timeline of all required pre-establishment No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for setting up of a business	Y	1.0	N	0.0000
314	353	Develop and make publicly available a comprehensive checklist, applicable procedure and timeline of all required pre-operation No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for starting business operations	Y	1.0	N	0.0000
315	354	Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establish a business/industrial unit (pre-establishment)	Y	1.0	N	0.0000
316	355	Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establish a business/industrial unit (pre operation)	Y	1.0	N	0.0000
317	356	Establish a formal investors' facilitation center/bureau in State for investment promotion, industrial facilitation, regulatory reforms and obtaining user feedback	Y	1.0	N	0.0000
318	357	Define working procedures for the investors' facilitation center/bureau such as for queries regarding the application and approval process, query recording and ticketing, service timelines for query handling, aligning relationship managers and reverting back to investors	Y	1.0	N	0.0000
319	360	Mandate that the final profession tax registration certificate (where applicable) will be issued within at most one (1) working day from the date of submission of online application form	Y	1.0	N	0.0000

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320	361	Enact a legislation (e.g. Right to Services Act) to mandate time-bound delivery of all services provided by the State Government to Industries/ Businesses	Y	1.0	N	0.0000
321	362	Ensure that the time-bound service delivery legislation defines punitive provisions that deter officials from not complying with the defined timelines for services being provided to Industry/ Business	Y	1.0	N	0.0000
322	363	Develop an online system available in public to publish real time status of applications submitted to the departments concerned for obtaining clearances	Y	1.0	N	0.0000
323	364	Ensure that online system sends automated SMS/e-mail notification to respective Head of the Department with status information on the applications in which clearances are likely to breach the prescribed timelines (e.g. when 90% of prescribed time limit is passed and clearance is still not given to applicant)	Y	1.0	N	0.0000
324	365	Ensure that the time-bound service delivery legislation defines clear procedures for applicants to submit grievances relating to non-compliance with the defined timelines	Y	1.0	N	0.0000
325	366	Mandate and make arrangements to publish draft business regulation online and invite public comments/ feedback on the same prior to enactment	Y	1.0	N	0.0000
326	367	Mandate and make arrangements to publish the comments/feedback received online on the draft business regulation and how they are addressed in the final regulation	Y	1.0	N	0.0000
327	369	Publish information about the procedure and a comprehensive list of documents required on the web site	Y	1.0	N	0.0000
328	370	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
329	371	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
330	372	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000

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331	377	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
332	378	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
333	379	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
334	380	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
335	381	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
336	382	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
337	383	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
338	384	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
339	391	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
340	392	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
341	393	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
342	394	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000

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343	395	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
344	396	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
345	397	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
346	398	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
347	399	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
348	400	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
349	401	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
350	402	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000
351	403	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
352	404	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
353	405	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
354	385	Publish information about the procedure and a comprehensive list of documents required on the Department's web site	Y	1.0	N	0.0000
355	386	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Y	1.0	N	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
356	387	Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
357	388	Reduce the number of documents required for obtaining trade license to only two: ID Proof and Lease Deed/Legal Occupancy	Y	1.0	N	0.0000
358	389	Ensure that the system allows user to download the final signed approval certificate from the online portal.	Y	1.0	N	0.0000
359	390	Allow third parties to easily verify the approval certificates in the public domain	Y	1.0	N	0.0000
360	412	Publish a list of all state, municipal and panchayat levies and include the relevant information pertaining to the rates and tariff levied by the State and local bodies on the online portal	Y	1.0	N	0.0000
361	413	Develop online system for payment of tax, duty, fee or any other levy as imposed by the State and local bodies	Y	1.0	N	0.0000
362	414	Publish information about the procedure and list of documents required for registration/re-registration under the relevant local law on the online portal	Y	1.0	N	0.0000
363	415	Design and implement a system for registration/re-registration that allows online application submission, payment of fee, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online	Y	1.0	N	0.0000
364	416	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent legislation) for registration	Y	1.0	N	0.0000
365	417	Design and implement a system for online filing of returns under the relevant local laws for all taxes, duties, fees and any other levy	Y	1.0	N	0.0000
366	418	Ensure that the system allows user to download the final signed registration/re-registration certificate from the online portal.	Y	1.0	N	0.0000
367	419	Allow third parties to easily verify the validity of registration/re-registration certificate in the public domain	Y	1.0	N	0.0000
368	420	Design an online system which will have the facility to auto-populate and calculate the levy area-wise and enable online payment of property tax	Y	1.0	N	0.0000

S. No	Reform Number as on portal	Recommendation	Implemented by State/UT (Y/N/NA)	Implementation Score	Point Selected for Feedback (Y/N)	Feedback Score
369	421	Publish tariff rates on the portal of discoms for new connection and all types of users	Y	1.0	N	0.0000
370	422	Design an online system for e-payment of bills on the portal of the discoms	Y	1.0	N	0.0000
371	423	Develop an online system for e-payment of bills	Y	1.0	N	0.0000
372	424	Allow third party to view and verify the records of past payments by entering connection number	Y	1.0	N	0.0000
		Total		328.5		20.5224