

Odisha: Details of marks obtained for implementation

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 1 | 1 | Mandate online filing of single integrated return and applicable payments under all Labour Laws | Y | 0.5 | Y | 0.5000 |
| 2 | 2 | Introduce a provision for self-certification /third party certification for boilers during use u/s 34(3) of the Boilers Act, 1923, by persons having requisite qualification and experience | Y | 1.0 | N | 0.0000 |
| 3 | 3 | Introduce a provision for issuing Factory License and all subsequent renewals with validity of 10 years or more | Y | 1.0 | N | 0.0000 |
| 4 | 4 | Eliminate the requirement of inspection prior to registration under the Shops and Establishment Act and ensure that the registration is granted within one day from the date of application | Y | 1.0 | N | 0.0000 |
| 5 | 5 | Publish information about the procedure and comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 6 | 6 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 7 | 7 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.1190 |
| 8 | 8 | Ensure that the system allows the user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0000 |
| 9 | 9 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 10 | 10 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 11 | 11 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 12 | 12 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0952 |

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|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 13 | 13 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0714 |
| 14 | 14 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 15 | 15 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 16 | 16 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 17 | 17 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0219 |
| 18 | 18 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0000 |
| 19 | 19 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 20 | 20 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 21 | 21 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 22 | 22 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 23 | 23 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 24 | 24 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 25 | 25 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |

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| 26 | 26 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 27 | 27 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 28 | 28 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 29 | 29 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 30 | 30 | Publish information about the procedure and a comprehensive list of documents that on the Department's web site | Y | 1.0 | N | 0.0000 |
| 31 | 31 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 32 | 32 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 33 | 33 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 34 | 34 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 35 | 35 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 36 | 36 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 37 | 37 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0385 |

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| 38 | 38 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0256 |
| 39 | 39 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 40 | 40 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 41 | 41 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 42 | 42 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.1154 |
| 43 | 43 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.1154 |
| 44 | 44 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 45 | 45 | Publish information about the procedure and a comprehensive list of documents on the Department's web site | Y | 1.0 | N | 0.0000 |
| 46 | 46 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 47 | 47 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 48 | 48 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 49 | 49 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 50 | 50 | Publish information on about the procedure and a comprehensive list of documents that on the Department's web site | Y | 1.0 | N | 0.0000 |

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| 51 | 51 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 52 | 52 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 53 | 53 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 54 | 54 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 55 | 55 | Establish a specialized division/bench under the High Court to hear commercial disputes | N | 0.0 | N | 0.0000 |
| 56 | 56 | Establish specialized commercial courts (in major towns/cluster of district so as to cover the whole State) to hear and resolve the commercial disputes | Y | 1.0 | N | 0.0000 |
| 57 | 57 | Ensure at least 90% of the vacancies in specialized Commercial courts been filled up | Y | 1.0 | N | 0.0000 |
| 58 | 58 | Ensure that the time standards for commercial disputes are adhered for the following key court events: i. First hearing; ii. Filing of the statement of defense; iii. Completion of the evidence period; iv. Filing of testimony by expert; and v. Submission of the final judgment | NA | 0.0 | N | 0.0000 |
| 59 | 59 | Limit the maximum number of adjournments that can be granted in commercial disputes | NA | 0.0 | N | 0.0000 |
| 60 | 60 | Limit the adjournments to unforeseen and exceptional circumstances | NA | 0.0 | N | 0.0000 |
| 61 | 61 | Merge payment of court fees and process fees into a single transaction/procedure | N | 0.0 | Y | 0.0000 |
| 62 | 62 | Publish model commercial contract templates in public domain in downloadable and editable format along with instructions to use them | Y | 1.0 | N | 0.0000 |
| 63 | 63 | Design and implement a system that allows e-filing for commercial disputes in Commercial courts | N | 0.0 | Y | 0.0000 |

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| 64 | 64 | Design and implement a system that allows issuance of e-summons for commercial disputes in Commercial courts | N | 0.0 | Y | 0.0000 |
| 65 | 65 | Design and implement a system that allows publishing of e-cause lists for commercial disputes in Commercial courts | Y | 0.5 | Y | 0.0000 |
| 66 | 66 | Design and implement a system that allows e-payment of court fees and process fees for Commercial disputes in Commercial courts | N | 0.0 | Y | 0.0000 |
| 67 | 67 | Design and implement a system that allows issuance of digitally signed court orders in Commercial courts | N | 0.0 | Y | 0.0000 |
| 68 | 68 | Digitize land transaction deeds of last 2 years at all sub-registrar offices and make the same available on an online system | Y | 1.0 | N | 0.0000 |
| 69 | 69 | Digitize land records of last 2 years at all land records offices and publish the updated land records online in public domain | Y | 1.0 | N | 0.0000 |
| 70 | 70 | Digitize land records of last 2 years at local municipality office and publish the updated land records online in public domain | Y | 1.0 | N | 0.0000 |
| 71 | 71 | Digitize Property tax payment records of last 2 years with a functionality to view balance payments at all local municipality offices and publish the updated records online in public domain | Y | 1.0 | N | 0.0000 |
| 72 | 72 | Digitize cadastral maps of all rural areas in the state | Y | 1.0 | N | 0.0000 |
| 73 | 73 | Integrate last 2 years data at all sub-registrar offices, all land records offices and all local municipality offices to facilitate property wise mapping of transactions | Y | 1.0 | N | 0.0000 |
| 74 | 74 | Ensure that statistics of land disputes is maintained in land record offices and also, ensure to publish list of current disputes in public domain | Y | 1.0 | N | 0.0000 |
| 75 | 75 | Integrate all sub-registrar offices with PAN and Aadhar data to create a State level database to verify the accuracy of documents | Y | 1.0 | N | 0.0000 |
| 76 | 76 | Integrate land record databases with Judicial database (Revenue) to provide complete picture of current land disputes | N | 0.0 | N | 0.0000 |
| 77 | 77 | Integrate the mutation process with the registration process and allow intimation of mutation as soon as the deed is registered | Y | 1.0 | N | 0.0000 |
| 78 | 78 | Publish information about the procedure and a comprehensive list of documents required for property registration on the Department's web site | Y | 1.0 | N | 0.0000 |

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| 79 | 79 | Provide model deed templates for sale, gift, lease, mortgage and rent in downloadable and editable format along with instructions to use them | Y | 1.0 | N | 0.0000 |
| 80 | 80 | Design and implement a system that allows online application and payment for submission and verification of document and mandate that all applications are submitted online and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0000 |
| 81 | 81 | The online system should have the facility of auto calculation of the applicable fee and stamp duty as per the valuation of the property | Y | 1.0 | N | 0.0000 |
| 82 | 82 | The online system should have the facility of auto generation of appointment (date and time) on making the required payment online at respective SRO offices | Y | 1.0 | N | 0.0000 |
| 83 | 83 | The registration of the transaction deed to be provided to related parties on the same day of appointment | Y | 1.0 | N | 0.0000 |
| 84 | 84 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0000 |
| 85 | 85 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for document registration and mutation of land | Y | 1.0 | N | 0.0000 |
| 86 | 86 | Institutionalize a Central Inspection System responsible for undertaking compliance inspections of the departments concerned | Y | 1.0 | N | 0.0000 |
| 87 | 87 | Design and develop an online inspection system for scheduling of inspections | Y | 1.0 | N | 0.0000 |
| 88 | 88 | Ensure that the selection of establishments for inspection is done using computerized risk assessment and allocation of inspectors is undertaken under the Central Inspection System | Y | 1.0 | N | 0.0000 |
| 89 | 89 | Differentiate compliance inspection requirements based on risk profile (such as High, Medium and Low risk) of industries under all the labour laws | Y | 1.0 | N | 0.0000 |
| 90 | 90 | Exempt low risk industries with a history of satisfactory compliance from labour compliance inspections, or allow self-certification in lieu of conducting physical inspections under all the Labour laws | Y | 1.0 | N | 0.0000 |

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| 91 | 91 | Mandate synchronized/joint- inspection under all of the following acts:I. Inspection under The Equal Remuneration Act, 1976II. Inspection under The Factories Act, 1948III. Inspection under The Maternity Benefit Act, 1961 | Y | 0.5 | Y | 0.4744 |
| 92 | 92 | Differentiate compliance inspection requirements based on industry pollution categorization such as Red, Amber(Orange), and Green under all environment/pollution laws | Y | 1.0 | N | 0.0000 |
| 93 | 93 | Allow third party certifications instead of Departmental inspections under all the labour and environment/pollution laws for medium risk industries | Y | 1.0 | N | 0.0000 |
| 94 | 94 | Exempt Green industries with a history of satisfactory compliance from environmental compliance inspection, or allow self-certification (in lieu of conducting physical inspections) | Y | 1.0 | N | 0.0000 |
| 95 | 100 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 96 | 101 | Design and implement a computerized system for identifying building/area that needs to be inspected based on risk assessment | Y | 1.0 | N | 0.0000 |
| 97 | 102 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 98 | 103 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2321 |
| 99 | 104 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 100 | 105 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 101 | 106 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 102 | 107 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 103 | 108 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.0000 |
| 104 | 109 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |

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| 105 | 110 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 1.0 | N | 0.0000 |
| 106 | 111 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 107 | 112 | Design and implement a computerized system for identifying building/area that need to be inspected based on risk assessment | Y | 1.0 | N | 0.0000 |
| 108 | 113 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 109 | 114 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2069 |
| 110 | 115 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 111 | 116 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 112 | 117 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 113 | 118 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 114 | 119 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2500 |
| 115 | 120 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 116 | 121 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.3250 |
| 117 | 122 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 118 | 123 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 119 | 124 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 120 | 125 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2105 |
| 121 | 126 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |

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| 122 | 127 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.2222 |
| 123 | 128 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 124 | 129 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 125 | 130 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 126 | 131 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.3077 |
| 127 | 132 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 128 | 133 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.3718 |
| 129 | 134 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 130 | 135 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 131 | 136 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 132 | 137 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2949 |
| 133 | 138 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 134 | 139 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.3462 |
| 135 | 140 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 136 | 141 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 137 | 142 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 138 | 143 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2632 |

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| 139 | 144 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 140 | 145 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.3421 |
| 141 | 146 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 142 | 147 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 143 | 148 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 144 | 149 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2632 |
| 145 | 150 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 146 | 151 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.2632 |
| 147 | 152 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 148 | 153 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 149 | 154 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 150 | 155 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2632 |
| 151 | 156 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 152 | 157 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.3158 |
| 153 | 158 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 154 | 159 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 155 | 160 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |

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| 156 | 161 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.2763 |
| 157 | 162 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 158 | 163 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.2973 |
| 159 | 164 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 160 | 165 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 161 | 166 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 162 | 167 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.3036 |
| 163 | 168 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 164 | 169 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.4286 |
| 165 | 170 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 166 | 171 | Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment | Y | 1.0 | N | 0.0000 |
| 167 | 172 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 168 | 173 | Allow establishments to view and download submitted inspection reports of at least past two years | Y | 0.5 | Y | 0.3214 |
| 169 | 174 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 170 | 175 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 0.5 | Y | 0.4107 |
| 171 | 406 | Publish a well-defined inspection procedure and checklist on department's web site | Y | 1.0 | N | 0.0000 |
| 172 | 407 | Design and implement a system for identifying licensees that need to be inspected | Y | 1.0 | N | 0.0000 |

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| 173 | 408 | Mandate online submission of inspection report within 48 hours to the Department | Y | 1.0 | N | 0.0000 |
| 174 | 409 | Allow licensees to view and download submitted inspection reports of at least past two years | Y | 1.0 | N | 0.0000 |
| 175 | 410 | Design and implement a system for computerized allocation of inspectors | Y | 1.0 | N | 0.0000 |
| 176 | 411 | Mandate that the same inspector will not inspect the same establishment twice consecutively | Y | 1.0 | N | 0.0000 |
| 177 | 176 | Establish a dedicated single window agency as the sole point of contact for setting up a business in State | Y | 0.5 | Y | 0.0000 |
| 178 | 177 | Ensure that the single window agency has been set up through a legislation | Y | 1.0 | N | 0.0000 |
| 179 | 178 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for issuing all approvals being provided by single window agency | Y | 1.0 | N | 0.0000 |
| 180 | 179 | Define clear timelines mandated through legislation or through notification under the Public Service Delivery Guarantee Act for issuing intent letter, granting sanction and disbursal of applicable incentives as per the industrial/sectoral policy in the State | Y | 1.0 | N | 0.0000 |
| 181 | 180 | Design and implement an online single window system with functionality for online application submission, payment and approvals and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0000 |
| 182 | 181 | Implement a standardized online Common Application Form (CAF) combining applications of all services wherein common information such as applicant's name, project details, address etc. and common documents are required to be provided only once through single window system | Y | 0.5 | Y | 0.0000 |
| 183 | 182 | Ensure 'Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996' is provided as a service through the online single window system facilitating the online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |

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|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 184 | 183 | Ensure 'Registration certificate of Establishment Inter State Migrant Workmen(RE&CS)Act,1979 (License of Contractor Establishment)' is provided as a service through the online single window system facilitating the online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |
| 185 | 184 | Ensure 'Registration under weights and measures, 1998' is provided as a service through the online single window system facilitating online application, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |
| 186 | 185 | Ensure 'Consent to establish (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 187 | 186 | Ensure 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 188 | 187 | Ensure 'Authorization under Hazardous Waste Rules' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 189 | 188 | Ensure 'Registration under Shops and Establishments Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 190 | 189 | Ensure 'Permission for engaging contractor for labour' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 191 | 190 | Ensure 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 192 | 191 | Ensure 'Factory building plan approval' (under the Factories Act, 1948) is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 193 | 192 | Ensure 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.0000 |
| 194 | 193 | Ensure 'Change of land use' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |
| 195 | 195 | Ensure 'NOC from Fire Department' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |
| 196 | 196 | Ensure renewal of 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.5000 |
| 197 | 197 | Ensure renewal under 'Shops and Establishments Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 1.0 | N | 0.0000 |
| 198 | 198 | Ensure renewal under 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.1667 |
| 199 | 199 | Ensure renewal under 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s) | Y | 0.5 | Y | 0.4167 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|--|----------------------------------|----------------------|-----------------------------------|----------------|
| 200 | 200 | Ensure 'electricity connection' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals | Y | 0.5 | Y | 0.0000 |
| 201 | 201 | Ensure 'water connection' provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals | Y | 0.5 | Y | 0.0000 |
| 202 | 202 | Publish information on the procedure, timelines and a comprehensive list of documents that are required to be submitted for applying for various incentives in the state | Y | 1.0 | N | 0.0000 |
| 203 | 203 | Ensure that incentives of all applicable industrial/sectoral policies are applied through a common form without the physical touch points | Y | 1.0 | N | 0.0000 |
| 204 | 204 | Mandate that all queries/clarifications related to investor's application are sought once and within 7 days of receiving the application | Y | 1.0 | N | 0.0000 |
| 205 | 205 | Ensure that the Single Window System sends out SMS/e-mail notification to the applicant as and when the application is submitted and/or query is raised and/or application is approved/rejected | Y | 1.0 | N | 0.0000 |
| 206 | 206 | Ensure that incentives under Industrial/Sectoral Policy are provided as a service through the online single window system (for intent letter, sanction and disbursement) facilitating online application submission and tracking of status and approvals | Y | 0.5 | Y | 0.1250 |
| 207 | 207 | Ensure information on land banks for industrial use is publicly available online at one place | Y | 1.0 | N | 0.0000 |
| 208 | 208 | Design and implement a GIS system to provide details about the land earmarked for industrial use across the State | Y | 1.0 | N | 0.0000 |
| 209 | 209 | Ensure that the GIS system provides details about available infrastructure such as road, water, electrical substation and poles, proximity to National/State highways, Railway lines etc. for all industrial land banks of State | Y | 1.0 | N | 0.0000 |
| 210 | 210 | Define objective criteria, applicable for all industrial land, for evaluating land allotment application for industrial use | Y | 1.0 | N | 0.0000 |
| 211 | 211 | Publish information about the procedure and a comprehensive list of documents required to be submitted for land allotment on the web site | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 212 | 212 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for land allotment | Y | 1.0 | N | 0.0000 |
| 213 | 213 | Design and implement a land allotment system that allows online application and payment without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 214 | 214 | Ensure that the system allows users to download the final signed land allotment certificate from the online portal | Y | 1.0 | N | 0.0000 |
| 215 | 215 | Allow third parties to easily verify the land allotment certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 216 | 216 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for processing of application for conversion of land/ change in land use (from the date of application) for land outside of industrial parks/IDCs | Y | 1.0 | N | 0.0000 |
| 217 | 217 | Enact a comprehensive uniform building code/building by-law applicable to the entire State | Y | 1.0 | N | 0.0000 |
| 218 | 218 | Ensure that the uniform building code/building by-law include provisions for risk-based classification of buildings | Y | 1.0 | N | 0.0000 |
| 219 | 219 | Ensure that the uniform building code/building by-law includes accreditation programs and clear responsibilities for professionals including architects and engineers engaged in the construction process | Y | 1.0 | N | 0.0000 |
| 220 | 220 | Define mandatory qualifications for architects and structural engineers in the uniform building by-law applicable in State | Y | 1.0 | N | 0.0000 |
| 221 | 221 | Develop legally valid master plans/zonal plans/land use plans for all urban areas and make it available online in public domain | Y | 1.0 | N | 0.0000 |
| 222 | 222 | Establish a dedicated conflict resolution mechanism for land and construction permits | Y | 1.0 | N | 0.0000 |
| 223 | 223 | Conduct a survey of all industrial areas of State and create a list of plots with trees and publish online a comprehensive information on type of trees | Y | 1.0 | N | 0.0000 |
| 224 | 224 | Publish online the detailed information on applicable replanting requirements for plots with varying tree populations | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|--|----------------------------------|----------------------|-----------------------------------|----------------|
| 225 | 225 | Allow authorized architects to issue the completion certificate at all urban areas and IDCs, instead of requiring a separate completion certificate to be issued | Y | 1.0 | N | 0.0000 |
| 226 | 226 | Implement a system to allow approval based on third party certification (during construction and/or completion stage, as applicable) of structural design and architectural drawings by authorized structural engineers and architects respectively across all urban areas and IDCs | Y | 1.0 | N | 0.0000 |
| 227 | 227 | Combine all affidavits & undertakings required to be submitted for obtaining the building plan approval into one affidavit/undertaking | Y | 1.0 | N | 0.0000 |
| 228 | 228 | Publish information about the procedure and a comprehensive list of documents including pre-construction and post-construction No Objection Certificates (NOCs), registrations and other mandatory State approvals (prior to plinth and pre - occupancy) on the web site | Y | 1.0 | N | 0.0000 |
| 229 | 229 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation to grant construction permits including all required approvals; pre-construction, during construction and post construction | Y | 1.0 | N | 0.0000 |
| 230 | 230 | Mandate that a single, joint site inspection will be carried out by all concerned authorities such as Fire, Sewerage, Electricity, Labour (such as Factory license), Water Department and internal departments responsible for granting construction permits in urban areas and IDCs | Y | 0.5 | Y | 0.0345 |
| 231 | 231 | Design and develop an online single window system for granting construction permits with following functionalities: | Y | 1.0 | N | 0.0000 |
| 232 | 232 | Define clear timelines mandated through legislation for sanctioning of building permits in 30 days | Y | 1.0 | N | 0.0000 |
| 233 | 233 | Stipulate that construction permits are provided within 45 days | N | 0.0 | N | 0.0000 |
| 234 | 234 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 235 | 235 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 236 | 236 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 237 | 237 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.1667 |
| 238 | 238 | Ensure that the system allows user to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.0000 |
| 239 | 239 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 240 | 240 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 241 | 241 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 242 | 242 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 243 | 243 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 244 | 244 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 245 | 245 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 246 | 246 | Define clear timelines mandated through legislation for approval of application | Y | 1.0 | N | 0.0000 |
| 247 | 247 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 248 | 248 | Ensure that the system allows users to download the final signed approval certificate from the online portal | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 249 | 249 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 250 | 250 | Notify a list of white category industries, which are exempted from taking clearances from State pollution control board | Y | 1.0 | N | 0.0000 |
| 251 | 251 | Allow for auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification and ensure that majority of establishments avail this provision | Y | 1.0 | N | 0.0000 |
| 252 | 252 | Allow for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification and ensure that majority of establishments avail this provision | Y | 0.5 | Y | 0.5000 |
| 253 | 253 | Issue Consent to Operate with a validity period of 5 years or above | Y | 1.0 | N | 0.0000 |
| 254 | 254 | Issue Consent to Establish with a validity period of 5 years or above | Y | 1.0 | N | 0.0000 |
| 255 | 255 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 256 | 256 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 257 | 257 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.3333 |
| 258 | 258 | Ensure that the system allows users to download the final signed approval certificate from the online portal. | Y | 0.5 | Y | 0.5000 |
| 259 | 259 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 260 | 260 | Publish information about the procedure and a comprehensive list of all documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 261 | 261 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 262 | 262 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.3889 |
| 263 | 263 | Ensure that the system allows users to download the final signed approval certificate from the online portal. | Y | 0.5 | Y | 0.3333 |
| 264 | 264 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 265 | 265 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 266 | 266 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 267 | 267 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.4444 |
| 268 | 268 | Ensure that the system allows users to download the final signed approval certificate from the online portal. | Y | 0.5 | Y | 0.5000 |
| 269 | 269 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 270 | 270 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 271 | 271 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 272 | 272 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.4722 |
| 273 | 273 | Ensure that the system allows users to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.5000 |
| 274 | 274 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |

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|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 275 | 275 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 276 | 276 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 277 | 277 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 0.5 | Y | 0.4722 |
| 278 | 278 | Ensure that the system allows users to download the final signed approval certificate from the online portal | Y | 0.5 | Y | 0.5000 |
| 279 | 279 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 280 | 280 | Ensure that DisComs uses automated tools to monitor outages in all Industrial areas of State | Y | 1.0 | N | 0.0000 |
| 281 | 281 | Ensure that DisComs uses automated tools for service restoration in all Industrial areas of State | Y | 1.0 | N | 0.0000 |
| 282 | 282 | Ensure that the regulator publishes monthly or quarterly the data regarding total duration and frequency of outages online in public domain | Y | 1.0 | N | 0.0000 |
| 283 | 283 | Ensure that total outage cap is fixed by regulator for a quarter/year and the Discoms compensates customers for outages that go over the fixed cap | Y | 1.0 | N | 0.0000 |
| 284 | 284 | Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle | Y | 1.0 | N | 0.0000 |
| 285 | 285 | Reduce the number of documents required for obtaining the electricity connection to only two i.e. proof of ownership/occupancy and authorization document (in case of firm/company) | Y | 0.5 | Y | 0.2500 |
| 286 | 286 | Allow third party inspection of internal installations and ensure that majority of establishments avail this provision | Y | 0.5 | Y | 0.2500 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|--|----------------------------------|----------------------|-----------------------------------|----------------|
| 287 | 287 | Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State and ensure these charges (demand note) is generated through the online system | Y | 0.5 | Y | 0.3000 |
| 288 | 288 | Implement a system that allows online application submission, payment and tracking of status without the need for a physical touch point for document submission for new electricity connection and mandate that all applications are submitted online | Y | 0.5 | Y | 0.0402 |
| 289 | 289 | Stipulate that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies | Y | 1.0 | N | 0.0000 |
| 290 | 290 | Design and develop an online system for granting road cutting permissions in a manner that it allows online application submission, payment, document submission and approvals. | Y | 1.0 | N | 0.0000 |
| 291 | 291 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application for granting 'Right of Way' (RoW) permission | Y | 1.0 | N | 0.0000 |
| 292 | 292 | Allow third parties to easily verify the authenticity of electricity connections and respective premise/entity/individual through online system in the public domain | Y | 1.0 | N | 0.0000 |
| 293 | 293 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 294 | 294 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 295 | 295 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 296 | 296 | Ensure that the system allows users to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 297 | 297 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 298 | 298 | Publish information about the procedure and a comprehensive list of documents required by all relevant agencies for providing water connection in urban and industrial areas of State on the Department's web site | Y | 1.0 | N | 0.0000 |
| 299 | 299 | Define clear timelines mandated through legislation for obtaining water connection by all concerned agencies | Y | 1.0 | N | 0.0000 |
| 300 | 300 | Design and implement an integrated system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification from all concerned agencies and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 301 | 301 | Ensure that users are provided assistance for e-filing at service centers | Y | 1.0 | N | 0.0000 |
| 302 | 302 | Establish a helpline providing basic services and assisting users in preparing and filing returns | Y | 1.0 | N | 0.0000 |
| 303 | 303 | Mandate that VAT refund payment should directly be paid into organization's account within 60 days | Y | 1.0 | N | 0.0000 |
| 304 | 304 | Implement a system for risk based audit related to tax compliance | Y | 1.0 | N | 0.0000 |
| 305 | 305 | Introduce a system for advance tax ruling for State level taxes on the lines of Income Tax Act | Y | 1.0 | N | 0.0000 |
| 306 | 320 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 307 | 321 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 308 | 322 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 309 | 323 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 310 | 324 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 311 | 342 | Design and implement a system for online filing of Profession Tax | Y | 1.0 | N | 0.0000 |
| 312 | 348 | Design and implement a system for online payment of Profession Tax | Y | 1.0 | N | 0.0000 |
| 313 | 352 | Develop and make publicly available a comprehensive checklist, applicable procedure and timeline of all required pre-establishment No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for setting up of a business | Y | 1.0 | N | 0.0000 |
| 314 | 353 | Develop and make publicly available a comprehensive checklist, applicable procedure and timeline of all required pre-operation No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for starting business operations | Y | 1.0 | N | 0.0000 |
| 315 | 354 | Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establish a business/industrial unit (pre-establishment) | Y | 1.0 | N | 0.0000 |
| 316 | 355 | Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establish a business/industrial unit (pre operation) | Y | 1.0 | N | 0.0000 |
| 317 | 356 | Establish a formal investors' facilitation center/bureau in State for investment promotion, industrial facilitation, regulatory reforms and obtaining user feedback | Y | 1.0 | N | 0.0000 |
| 318 | 357 | Define working procedures for the investors' facilitation center/bureau such as for queries regarding the application and approval process, query recording and ticketing, service timelines for query handling, aligning relationship managers and reverting back to investors | Y | 1.0 | N | 0.0000 |
| 319 | 360 | Mandate that the final profession tax registration certificate (where applicable) will be issued within at most one (1) working day from the date of submission of online application form | Y | 1.0 | N | 0.0000 |

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|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 320 | 361 | Enact a legislation (e.g. Right to Services Act) to mandate time-bound delivery of all services provided by the State Government to Industries/ Businesses | Y | 1.0 | N | 0.0000 |
| 321 | 362 | Ensure that the time-bound service delivery legislation defines punitive provisions that deter officials from not complying with the defined timelines for services being provided to Industry/ Business | Y | 1.0 | N | 0.0000 |
| 322 | 363 | Develop an online system available in public to publish real time status of applications submitted to the departments concerned for obtaining clearances | Y | 1.0 | N | 0.0000 |
| 323 | 364 | Ensure that online system sends automated SMS/e-mail notification to respective Head of the Department with status information on the applications in which clearances are likely to breach the prescribed timelines (e.g. when 90% of prescribed time limit is passed and clearance is still not given to applicant) | Y | 1.0 | N | 0.0000 |
| 324 | 365 | Ensure that the time-bound service delivery legislation defines clear procedures for applicants to submit grievances relating to non-compliance with the defined timelines | Y | 1.0 | N | 0.0000 |
| 325 | 366 | Mandate and make arrangements to publish draft business regulation online and invite public comments/ feedback on the same prior to enactment | Y | 1.0 | N | 0.0000 |
| 326 | 367 | Mandate and make arrangements to publish the comments/feedback received online on the draft business regulation and how they are addressed in the final regulation | Y | 1.0 | N | 0.0000 |
| 327 | 369 | Publish information about the procedure and a comprehensive list of documents required on the web site | Y | 1.0 | N | 0.0000 |
| 328 | 370 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 329 | 371 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 330 | 372 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 331 | 377 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 332 | 378 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 333 | 379 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 334 | 380 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 335 | 381 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 336 | 382 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 337 | 383 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 338 | 384 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 339 | 391 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 340 | 392 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 341 | 393 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 342 | 394 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 343 | 395 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 344 | 396 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 345 | 397 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 346 | 398 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 347 | 399 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 348 | 400 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 349 | 401 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 350 | 402 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |
| 351 | 403 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 352 | 404 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 353 | 405 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 354 | 385 | Publish information about the procedure and a comprehensive list of documents required on the Department's web site | Y | 1.0 | N | 0.0000 |
| 355 | 386 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 356 | 387 | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 357 | 388 | Reduce the number of documents required for obtaining trade license to only two: ID Proof and Lease Deed/Legal Occupancy | Y | 1.0 | N | 0.0000 |
| 358 | 389 | Ensure that the system allows user to download the final signed approval certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 359 | 390 | Allow third parties to easily verify the approval certificates in the public domain | Y | 1.0 | N | 0.0000 |
| 360 | 412 | Publish a list of all state, municipal and panchayat levies and include the relevant information pertaining to the rates and tariff levied by the State and local bodies on the online portal | Y | 1.0 | N | 0.0000 |
| 361 | 413 | Develop online system for payment of tax, duty, fee or any other levy as imposed by the State and local bodies | Y | 1.0 | N | 0.0000 |
| 362 | 414 | Publish information about the procedure and list of documents required for registration/re-registration under the relevant local law on the online portal | Y | 1.0 | N | 0.0000 |
| 363 | 415 | Design and implement a system for registration/re-registration that allows online application submission, payment of fee, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y | 1.0 | N | 0.0000 |
| 364 | 416 | Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent legislation) for registration | Y | 1.0 | N | 0.0000 |
| 365 | 417 | Design and implement a system for online filing of returns under the relevant local laws for all taxes, duties, fees and any other levy | Y | 1.0 | N | 0.0000 |
| 366 | 418 | Ensure that the system allows user to download the final signed registration/re-registration certificate from the online portal. | Y | 1.0 | N | 0.0000 |
| 367 | 419 | Allow third parties to easily verify the validity of registration/re-registration certificate in the public domain | Y | 1.0 | N | 0.0000 |
| 368 | 420 | Design an online system which will have the facility to auto-populate and calculate the levy area-wise and enable online payment of property tax | Y | 1.0 | N | 0.0000 |

| S. No | Reform Number as on portal | Recommendation | Implemented by State/UT (Y/N/NA) | Implementation Score | Point Selected for Feedback (Y/N) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------------|-----------------------------------|----------------|
| 369 | 421 | Publish tariff rates on the portal of discoms for new connection and all types of users | Y | 1.0 | N | 0.0000 |
| 370 | 422 | Design an online system for e-payment of bills on the portal of the discoms | Y | 1.0 | N | 0.0000 |
| 371 | 423 | Develop an online system for e-payment of bills | Y | 1.0 | N | 0.0000 |
| 372 | 424 | Allow third party to view and verify the records of past payments by entering connection number | Y | 1.0 | N | 0.0000 |
| | | Total | | 324.5 | | 15.2868 |