

## West Bengal: Details of marks obtained for feedback

| S. No | Reform Number as on portal | Recommendation  | Implemented by State/UT (Y/N/NA) | Feedback Score |
|-------|----------------------------|---|----------------------------------|----------------|
| 1     | 1                          | Mandate online filing of single integrated return and applicable payments under all Labour Laws   | Y                                | 0.3409         |
| 2     | 7                          | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y                                | 0.3254         |
| 3     | 8                          | Ensure that the system allows the user to download the final signed approval certificate from the online portal   | Y                                | 0.3810         |
| 4     | 12                         | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y                                | 0.2778         |
| 5     | 13                         | Ensure that the system allows user to download the final signed approval certificate from the online portal   | Y                                | 0.1667         |
| 6     | 17                         | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y                                | 0.4167         |
| 7     | 18                         | Ensure that the system allows user to download the final signed approval certificate from the online portal   | Y                                | 0.5000         |
| 8     | 37                         | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y                                | 0.2778         |
| 9     | 38                         | Ensure that the system allows user to download the final signed approval certificate from the online portal   | Y                                | 0.5000         |
| 10    | 42                         | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online | Y                                | 0.4722         |
| 11    | 43                         | Ensure that the system allows user to download the final signed approval certificate from the online portal   | Y                                | 0.5000         |
| 12    | 61                         | Merge payment of court fees and process fees into a single transaction/procedure  | Y                                | 0.3333         |
| 13    | 63                         | Design and implement a system that allows e-filing for commercial disputes in Commercial courts   | Y                                | 0.1667         |
| 14    | 64                         | Design and implement a system that allows issuance of e-summons for commercial disputes in Commercial courts  | Y                                | 0.3333         |
| 15    | 65                         | Design and implement a system that allows publishing of e-cause lists for commercial disputes in Commercial courts  | Y                                | 0.5000         |
| 16    | 66                         | Design and implement a system that allows e-payment of court fees and process fees for Commercial disputes in Commercial courts   | Y                                | 0.5000         |
| 17    | 67                         | Design and implement a system that allows issuance of digitally signed court orders in Commercial courts  | Y                                | 0.3333         |
| 18    | 80                         | Design and implement a system that allows online application and payment for submission and verification of document and mandate that all applications are submitted online and mandate that all applications are submitted online                    | Y                                | 0.2222         |
| 19    | 84                         | Ensure that the system allows user to download the final signed approval certificate from the online portal   | Y                                | 0.1667         |

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| 20    | 91                         | Mandate synchronized/joint- inspection under all of the following acts:I. Inspection under The Equal Remuneration Act, 1976II. Inspection under The Factories Act, 1948III. Inspection under The Maternity Benefit Act, 1961 | Y                                | 0.3333         |
| 21    | 103                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3750         |
| 22    | 108                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3333         |
| 23    | 114                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3750         |
| 24    | 119                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.2857         |
| 25    | 121                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.4048         |
| 26    | 125                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3333         |
| 27    | 127                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.1667         |
| 28    | 131                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.2955         |
| 29    | 133                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.3409         |
| 30    | 137                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.2805         |
| 31    | 139                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.2683         |
| 32    | 143                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3000         |
| 33    | 145                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.4000         |
| 34    | 149                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.2727         |
| 35    | 151                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.4091         |
| 36    | 155                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.3182         |
| 37    | 157                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.2955         |
| 38    | 161                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.2609         |
| 39    | 163                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.3696         |
| 40    | 167                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.5000         |
| 41    | 169                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.0000         |
| 42    | 173                        | Allow establishments to view and download submitted inspection reports of at least past two years  | Y                                | 0.5000         |
| 43    | 175                        | Mandate that the same inspector will not inspect the same establishment twice consecutively  | Y                                | 0.0000         |
| 44    | 176                        | Establish a dedicated single window agency as the sole point of contact for setting up a business in State   | Y                                | 0.0000         |
| 45    | 180                        | Design and implement an online single window system with functionality for online application submission, payment and approvals and mandate that all applications are submitted online                                       | Y                                | 0.0000         |

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| 46    | 181                        | Implement a standardized online Common Application Form (CAF) combining applications of all services wherein common information such as applicant's name, project details, address etc. and common documents are required to be provided only once through single window system | Y                                | 0.0000         |
| 47    | 185                        | Ensure 'Consent to establish (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                               | Y                                | 0.0000         |
| 48    | 186                        | Ensure 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                                 | Y                                | 0.0000         |
| 49    | 187                        | Ensure 'Authorization under Hazardous Waste Rules' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                                      | Y                                | 0.0000         |
| 50    | 188                        | Ensure 'Registration under Shops and Establishments Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                                | Y                                | 0.0000         |
| 51    | 189                        | Ensure 'Permission for engaging contractor for labour' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                                  | Y                                | 0.0000         |
| 52    | 190                        | Ensure 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)  | Y                                | 0.0000         |
| 53    | 191                        | Ensure 'Factory building plan approval' (under the Factories Act, 1948) is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                 | Y                                | 0.0000         |
| 54    | 192                        | Ensure 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)  | Y                                | 0.0000         |
| 55    | 196                        | Ensure renewal of 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                      | Y                                | 0.0000         |
| 56    | 198                        | Ensure renewal under 'Factories license' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)  | Y                                | 0.0000         |
| 57    | 199                        | Ensure renewal under 'Registration under Boiler Act' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)                                    | Y                                | 0.0000         |
| 58    | 200                        | Ensure 'electricity connection' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals   | Y                                | 0.0000         |
| 59    | 201                        | Ensure 'water connection' provided as a service through the online single window system facilitating online application submission, payments, tracking of status and approvals  | Y                                | 0.0000         |

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| 60    | 206                        | Ensure that incentives under Industrial/Sectoral Policy are provided as a service through the online single window system (for intent letter, sanction and disbursement) facilitating online application submission and tracking of status and approvals                             | Y                                | 0.5000         |
| 61    | 230                        | Mandate that a single, joint site inspection will be carried out by all concerned authorities such as Fire, Sewerage, Electricity, Labour (such as Factory license), Water Department and internal departments responsible for granting construction permits in urban areas and IDCs | Y                                | 0.3250         |
| 62    | 237                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | Y                                | 0.2708         |
| 63    | 238                        | Ensure that the system allows user to download the final signed approval certificate from the online portal  | Y                                | 0.3750         |
| 64    | 252                        | Allow for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification and ensure that majority of establishments avail this provision   | Y                                | 0.0000         |
| 65    | 257                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | Y                                | 0.4500         |
| 66    | 258                        | Ensure that the system allows users to download the final signed approval certificate from the online portal.  | Y                                | 0.3250         |
| 67    | 262                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | Y                                | 0.4667         |
| 68    | 263                        | Ensure that the system allows users to download the final signed approval certificate from the online portal.  | Y                                | 0.3750         |
| 69    | 267                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | N                                | 0.0000         |
| 70    | 268                        | Ensure that the system allows users to download the final signed approval certificate from the online portal.  | Y                                | 0.3750         |
| 71    | 272                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | Y                                | 0.3333         |
| 72    | 273                        | Ensure that the system allows users to download the final signed approval certificate from the online portal   | Y                                | 0.3333         |
| 73    | 277                        | Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online                                | Y                                | 0.4444         |
| 74    | 278                        | Ensure that the system allows users to download the final signed approval certificate from the online portal   | Y                                | 0.3333         |
| 75    | 285                        | Reduce the number of documents required for obtaining the electricity connection to only two i.e. proof of ownership/occupancy and authorization document (in case of firm/company)  | Y                                | 0.3000         |
| 76    | 286                        | Allow third party inspection of internal installations and ensure that majority of establishments avail this provision   | Y                                | 0.4500         |

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| 77           | 287                        | Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State and ensure these charges (demand note) is generated through the online system           | Y                                | 0.3000         |
| 78           | 288                        | Implement a system that allows online application submission, payment and tracking of status without the need for a physical touch point for document submission for new electricity connection and mandate that all applications are submitted online | Y                                | 0.4333         |
| <b>Total</b> |                            |  |                                  | <b>20.5224</b> |